

## **COMMITMENT TO IMPARTIALITY AND CONFIDENTIALITY**

eLuminate LLC strives to conduct its business in a fair, impartial, and unbiased manner with an emphasis on objectivity and inclusiveness. All decisions related to certification are fair and applied consistently across all applicants, candidates, and certified persons to assure that certification is awarded solely on the individuals' ability to meet and maintain certification requirements. ELuminate LCC is further committed to ensuring that its certification activities are independent of all other activities, partnerships, or business relationships. eLuminate LLC also recognizes that the strict maintenance of confidentiality is essential to protect its operations, employees, clients, stakeholders, and, most importantly, the certification process.

eLuminate LLC shall avoid any actions and/or commitments that might create the appearance of impartiality to:

- ▶ Applicants, Candidates, and Certified Persons
- ▶ Demographics
- ▶ Finances
- ▶ Commercial Interests

If you have any questions regarding this program and its policies, please contact eLuminate LLC at [support@eLuminatecertifications.com](mailto:support@eLuminatecertifications.com)